# Feature Name: Create groomer appointment

## Feature Process Flow / Use Case Model

## Use Case(s)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Use Case ID:** | 7.1.03 | | | |
| **Use Case Name:** | Sign pets up for grooming appointments | | | |
| **Created By:** | Austin Delaney | | **Last Updated By:** | Austin Delaney |
| **Date Created:** | 2018-09-12 | | **Last Revision Date:** | 2018-11-02 |
| **Actors:** | | Pet Manager, Pet Worker, Pet Receptionist, Guest | | |
| **Description:** | | User creates a record of a scheduled appointment with the vet technician | | |
| **Trigger:** | | It is determined that the pet in question is needing some sort of medical attention | | |
| **Preconditions:** | | 1. Pet must be listed in the system 2. User must be logged into the system with the appropriate permissions 3. From a list of presented options, the user has selected to “vet tech appointment signup” | | |
| **Postconditions:** | | 1. An appointment record has been created with the pets information and appointment time | | |
| **Normal Flow:** | | 1. The system will prompt to select the pet which the user would like to select 2. The system will request the preferred time and date of the appointment 3. The system will then best determine which available vet tech is best suited for the pet and meeting time 4. System will prompt a decision for selected vet tech 5. System will prompt user to confirm basic medical information about pet 6. System will prompt user to confirm basic pet information, appointment time, and vet tech name 7. Create record 8. Store record 9. Send user back to previous menu(s) | | |
| **Alternative Flows:** | | 4a. Chosen vet tech is deemed unsuitable by user   1. Show a list of all techs, prompting which the user would prefer 2. New form similar to step 2, allowing user to choose preferred day of appt then displaying times available to that vet tech 3. Resume on step 5 of normal   4b. User chooses to return to date select   1. Resume normal flow on step 2   4c. User opts to cancel the appointment creation   1. Exit the flow   5a. Medical information about pet is incorrect   1. Send to an update medical record event | | |
| **Exceptions:** | | 1. If we don't have veterinarian records, we can’t do anything. | | |
| **Includes:** | | N/A | | |
| **Frequency of Use:** | | At most probably 10 times/day | | |
| **Special Requirements:** | | The pet has to be set up in database first. | | |
| **Assumptions:** | | * Assumed that in step 2, the system will output some sort of notification when the chosen date/time is not available or there are no vet techs open at that time. | | |
| **Notes and Issues:** | | 1. Step one will probably be from a list with an option for pet ID input, so that people who aren’t actually at the resort yet can book their put for a checkup when they get there, while people who are at the resort can just boom click an item in the list. | | |